

Lee Valley VeloPark Membership conditions of use

- 1. All members are required to show their membership card at Reception.
- 2. Membership cards are non transferable and must only be used by the card holder.
- 3. You must use all equipment and facilities in an appropriate manner and with regard for your own health and safety and that of others.
- 4. We reserve the right to withdraw all or any part of our facilities at any periods where we require them for events, bookings or in connection with repair or maintenance work.
- 5. We will inform you within 10 days of any price increases using the contact details provided. Please inform us of any change of address, phone number or email.
- 6. We accept no liability for lost or stolen goods whilst on our premises. Property stored in the lockers is at your own risk.
- 7. Direct debit contracts will commence on the date stated on the front of this form. If you wish to terminate this agreement, you must notify us by giving one months' notice in writing at velopark@leevalleypark.org.uk. Cancellation requests received on or after the 15th of the month shall incur the following month's membership fee which shall be payable despite cancellation of the Direct Debit mandate.
- 8. For direct debit contracts, members agree to enter into a minimum three month contract term, and shall pay the membership fee for a minimum of 3 months as follows: one initial pro rata payment plus two Direct Debit payments
- 9. A £20 charge will apply for any members who cancel and rejoin within 12 months.
- 10. A £10 charge will apply for each and every time the payment cannot be taken from a member's account.
- 11. The full non-member rate will apply for all sessions booked but not attended. This fee needs to be paid before you book or attend another class.
- 12. The full non-member rate will apply for all sessions booked and cancelled with less than 5 days' notice. This fee needs to be paid before you book or attend another class.
- 13. All sessions and equipment hire is subject to availability.
- 14. You must adhere to the venue terms and conditions at all times, these can be found on the website and in reception.
- 15. We reserve the right to adjust or amend these terms and conditions as necessary without prior notice.
- 16. We reserve the right to cancel your membership if these conditions are not adhered to.

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